Why STACS?

Each Chapter 13 Standing Trustee faces a complex business environment, with many customers and constituencies that must be served. Debtors, creditors, the courts, and the U.S. Trustees all impose special requirements for service, information, confidentiality and responsiveness.

The Chapter 13 Standing Trustee community faces a unique set of information technology security challenges. Changes in technology, in the courts, in the bankruptcy statutes and the growing reliance on network communications continue to present new complexities and challenges. To address these challenges, the standing trustees must take measures to reliably secure their critical information while minimizing costs to the debtor community.

With this in mind, the NACTT has pooled the resources of the Trustee community to develop and maintain an information security and risk management program. The **Standing Trustee Alliance for Computer Security** or **STACS** program offers information security support, assessment, training and consulting services to the Standing Trustee community for a fraction of the cost an individual office would pay independently.

The STACS program helps determine the security posture of each subscribing office through online and on-site assessments which provides a basis for sound decisions regarding security improvements to the Information Technology (IT) infrastructure. Offices are evaluated and advised through several mechanisms, including online questionnaires, remote network scanning, war dial (phone) scanning, and on-site assessment.

Alerts, notices and newsletters provide participants with early warning of new threats and counter-measures, focused selectively on the particular IT equipment and software in each office. If a subscribing office comes under attack, immediate support is available to respond. STACS is staffed with the skilled and experienced incident response personnel necessary to secure the infrastructure, prevent further intrusion, gather evidence and restore normal operations.

The STACS approach is a coordinated long-term effort to manage IT security risks by empowering each Standing Trustee to prevent information and technology related security problems. Subscribing offices continue to develop a greater understanding of the threats they face and how to take preventive measures to counter these threats. Through techniques such as assessment, training and policy development, offices strengthen their defenses against outside intrusion and internal fraud.

This document provides a basic overview of the STACS program. The authoritative description of these services, including limits on quantities, is contained in the master contract.

Standing Trustee Alliance
for Computer Security

STACS

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